

# PET POLICY

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Dear Fur Parents,

We are delighted to welcome you and your well-behaved fur babies. As we value the comfort and safety of all our guests, we request that you review and acknowledge the following guidelines with respect to keeping your pet within the hotel.

- Small dogs-cats up to 8kg - maximum 1 pet per room
- Pet must be fully trained and appropriately restrained by guest.
- All pet vaccinations especially anti-rabies must be current and valid. Vaccination certificate must be presented to the Front Desk upon check-in and certification that the pet does not carry any infectious diseases which may be transmitted to humans. All pets must be clean, well-groomed, and completely free of fleas and ticks. Pets should not be in heat or menstrual period during time of check in.
- Pet must be kept always in a carrier or on a leash when in the hotel or on hotel property unless it is in the guest's room with the door closed.
- Pets must never be left unattended.
- Pets are not allowed in any food and beverage outlets, gym, spa and pool areas of the hotel. This exclusion does not apply to guide dogs.
- Guests are responsible for cleaning up after their pet on hotel property and in the neighborhood.
- Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced.
- Guests must contact the front desk to arrange for a convenient time for servicing their room.
- Guests are responsible for all property damages and/or personal injuries resulting from their pet.
- Guests agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damage suffered because of the guest's pet.
- The guest is required to give a security deposit, equivalent to 100€, upon check-in. The room/s will be inspected upon check-out. The security deposit will cover any damages incurred which may include, but are not limited to, stained bedding, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required and lost revenue charges whilst the room is out of service due to cleaning and repairs.
- The security deposit will be returned to the registered guest after receipt of clearance that no damage is found and no other extra cleaning efforts are required.
- The hotel reserves the right to charge guest's account commensurate to the cost of such damages.